



Warranty Information

Limitations and Exclusions

We reserve the right to change prices, terms, specifications and warranties without notice. We endeavor to accurately describe every product offered for sale; however, mistakes can sometimes be made. Any typographical, photographic, or specification error in product description, pricing or offers is subject to correction and verification.

On-line sales are intended for, and limited to, personal use and domestic sales only. If you are purchasing products for export, you are responsible for the necessary export documentation before shipment is made to a foreign country. Contact us regarding shipments to foreign locations. Warranties for exported products may vary or be null and void. We reserve the right to limit the number of products sold, including the right to prohibit sales to re-sellers. Prices do not include shipping, tax and insurance. Proof of purchase and postage may be required for rebates.

Our products carry a limited warranty for all Cellular Connect systems.

Please note that various goods and services available for sale on the internet may be prohibited in your area. If you have any questions or complaints about the goods and services you purchase through MyLinkLine Communications. Please contact us immediately regarding any product or service, either express or implied, including the warranties of merchandise.

Emergency Telephone(s) & Cellular Connect Warranty:

Limited Lifetime Warranty on cellular landlines & emergency telephones: If any part of your telephone(s) or cellular product fails at any time during your lifetime due to a defect in material or workmanship, we will repair or, at our option, replace the defective elevator telephone(s) as long as MyLinkLine Communications provides the monthly service agreement for the elevator phone monitoring or cellular landline(s).

This warranty is extensive in that it covers replacement of all defective parts (excluding back-up batteries). However, damage due to product abuse, product misuse is excluded from this warranty.

In the event your emergency phone has been irretrievably lost, stolen, destroyed or vandalized you may also replace it for one-half the present catalog price, excluding rebates and shipping costs as long as MyLinkLine provides the monthly service agreement for the telephone(s).

This warranty is applicable only to elevator and emergency phones purchased after July, 2016 and shall be effective from the date of purchase as shown on purchaser's receipt. MyLinkLine Communications will not be responsible any indirect, incidental or consequential damages, losses, injury or costs of any nature relating to this elevator or cellular device. Except as provided by law, this warranty is in lieu of and excludes all other warranties, conditions and guarantees, whether expressed or implied, statutory or otherwise, including without restriction those of merchantability or of fitness for use. Some states, provinces and nations do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state, province to province, nation to nation.

Visit us at: www.mylinkline.com